

# **Terms and Conditions**

### **Date and Time**

10am to 4pm Wednesday to Sunday 21st October till 31st October 2020 Frogmary Green Farm, West Street, South Petherton

### **About the Event**

This year, we are opening our pumpkin patch for you to come and pick your own! Entry is FREE and you'll only pay if you pick any pumpkins.

### You MUST book to enter the pumpkin field.

Time slots will run every 15 minutes from 10.00 am and you can stay for up to an hour. Due to government restrictions, groups can only book for up to 6 people. Please follow social distancing rules during your time at our pumpkin patch. Last entry is a 3.00 pm with the patch closing at 4.00 pm.

Please share any pictures of your time at our patch and your carved pumpkins. We'd LOVE to see them!

- @Frogmarygreenfarm on Facebook #frogmaryfun
- @Frogmarygreen on Instagram and Twitter #frogmaryfun

Please note, Farm and Field Café will be CLOSED between the 18th to the 23rd October as they get ready to move to their spacious new Café. From the 24<sup>th</sup> October, you'll be able to visit their BEAUTIFUL new Cafe. (Closed Monday & Tuesday - Café, Grounds and Pumpkin Patch.)

### **Questions**

#### We are a family of 4, how many tickets do I need?

You will need 1 ticket for your group. The ticket is FREE. You'll only be charged for any pumpkins you pick.

#### What to wear?

Please dress for the weather, pumpkins grow in a field which can get muddy especially if it has been wet. Wear your wellies!

#### How long can I stay at the event?

From your slot start time, you'll have 1 HOUR. This is to ensure we meet social distancing rules and everyone gets a fair amount of time at our pumpkin patch.

#### Can I bring more than 6 people?

Unfortunately not. We need to control numbers to meet Government regulations and observe social distancing rules.

#### How about social distancing?

We are limiting tickets and time allowed in the pumpkin patch. We're also staggering entry slots to avoid big crowds and there should never be more than 24 people at any one time in our pumpkin patch. We will be following government guidelines and we will be doing everything we can to keep our staff and customers safe.

#### Is there parking available?

We have plenty of parking at Frogmary Green Farm!

#### What if it's raining on the day?

We will open the patch whatever the weather! Bring suitable clothing and brollies if need be.

#### Are dogs allowed pumpkin picking?

Unfortunately, not. We love dogs but we understand not everyone does.

#### Will Farm and Field Café be open?

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## Tickets, Health/Safety and Bad Weather

- 1. You must arrive on the correct day and at the correct time slot as booked. LATE ENTRY cannot be allowed.
- 2. If you are feeling unwell, PLEASE DO NOT ENTER THE SITE.
- 3. We will be keeping up to date with the latest COVID 19 government advice to keep our customers and staff safe. Please adhere to any new systems we have in place for us to do this successfully. Failure to comply may result in you being asked to leave.
- 4. Frogmary Green Farm reserves the right to refuse admission or to remove any visitor whose behaviour is deemed inappropriate by Frogmary's staff.
- 5. Except for guide dogs, animals are not allowed entry to the event.
- 6. Smoking is only permitted in the designated smoking area. Do not smoke in any other areas. This includes vaping.
- 7. In the event of bad weather, the pumpkin patch will remain open. Please bring suitable clothing and shoes for a field.